Résumé

PERSONAL INFORMATION

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OBJECTIVE

I truly desire to serve your company sincerely by using my exceptional management, agile project management, IT background expertise, light-current systems and ERPs applications functional consultancy.

SUMMARY OF QUALIFICATIONS

[2022 – 2024] KSA – Riyadh – Safwa Cosmetics & Perfumes Co.

IT Manager Tasks:

- o IT team leader
- o ERP Implementation Preparation.
- o Upgrade Network Infrastructure.
- IT Procedures & Policies.



[2022 – 2022] KSA – Riyadh – Elixir Bunn Co.

IT Manager Tasks:

- Odoo ERP System administrator.
- Odoo ERP system upgrade from V12 to V15.
- Odoo ERP project implementer.
- E-Commerce upgrade from Shopify to Magento coordination.
- Analyzing a company IT systems and infrastructure.
- Diagnosing IT systems problems, inefficiencies, and weaknesses.
- Planning a timeline for completion of projects.
- O Disaster Recovery & Backup Full Solution.
- Analyzing and determining security threats.



- Providing advice on technology best practices.
- o Collaborating with the technical in-house team to ensure familiarity with technology.
- Training staff to use the new IT systems.
- Monitoring the success of IT solutions.
- o Producing detailed reports on the efficacy of the technology.

[2020 – 2022] EG – Cairo – Al-Anwar Group IT Solutions Co.

IT Projects Manager & Senior Procurement and Sales [Part-Time or Unavailable]

PM Tasks:

- Setting project goals and coming up with plans to meet those goals.
- o Maintaining project timeframes, budgeting estimates and status reports.
- Managing resources for projects, such as IT devices & equipment and employees.
- Coordinating project team members and developing schedules and individualresponsibilities.
- o Implementing IT strategies that deliver projects on schedule and within budget.
- o Conducting risk assessments for projects.
- o Organizing meetings to discuss project goals and progress.
- o Planning a timeline for completion of projects.



Procure & Sales Tasks:

- Attending sales meetings and meeting the big deals with Vendors, Suppliers, Customers.
- Determining a client's business requirements and whether the products being considered are suitable.
- o Decide whether the software or hardware needs adapting to meet the client's needs.
- o Answering any technical questions, the client might have.

[2020-2022] EG - Cairo - EGY-Blood/VACSERA Co.

IT Director [Part-Time or Unavailable]

Tasks:

- o Analyzing a company's IT system and infrastructure.
- $\circ \ \ Diagnosing \ IT \ system \ problems, in efficiencies, and \ weaknesses.$
- o Planning a timeline for completion of projects.
- o Disaster Recovery & Backup Full Solution.
- Analyzing and determining security threats.





- Providing advice on technology best practices.
- o Collaborating with the technical in-house team to ensure familiarity with technology.
- o Training staff to use the new IT system.
- Monitoring the success of IT solutions.
- o Producing detailed reports on the efficacy of the technology.

[2019 - 2020] KSA – Madinah – Golden Tulip Hotels Madinah Al-Ansar Co.

Regional IT Director

Tasks:

- o Establish a Centralized Data Center.
- Network and Infrastructure Consulting.
- Hotels Group P2P Connection WIFI Solution.
- o Disaster Recovery & Backup Full Solution.
- o Camera Surveillance CCTV System.



[2018 - 2019] EG - Alexandria - El-Welely Group

CIO Chief of Information Technology

Tasks:

- o Oracle Fusion Implementation Project Manager.
- Network and Infrastructure consulting.
- o Disaster Recovery & Backup Full Solution.
- o Camera Surveillance CCTV System.



[2017 - 2019] EG - 6October - Mamiba Cosmetics Factory

IT Manager & Consultancy

Tasks:

- o ERP Odoo Delivery Project Manager.
- o Network and Infrastructure consulting.
- o ITIL Level 3 Support and Customer Solutions.



[2015 - 2018] EG – 6October – A One International

IT Manager

Tasks:



- ERP Odoo Delivery Project Manager.
- o Systems development and integration.
- o E-Marketing.
- o ITIL Level 3 Support and Customer Solutions.

[2012 - 2019] EG — Mohandseen — Vacsera \ Egyblood

IT Manager

Tasks:

- o IT team leader
- o ERP Systems Implementation.
- ITIL Level 3 Support and Solutions.



[2013 - 2014] EG – Nasr City – EDU Systems International

IT Consultant

Tasks:

- o IT team leader
- ERP Systems Implementation.
- o ITIL Level 3 Support and Customer Solutions.



[2009 - 2011] EG – Mohandseen – Vacsera

Network Department Manager

Tasks:



- o Implementation Design of an IT Communication strategy.
- o Implement VLANs and Management system in establishment Network.
- Design Security Strategy, and Implement It By (TMG 2010 Firewall Server –
 Net Defender Firewall).
- o Support for networking Design, equipment specification,

Set-up term and related regulations.

- o Creation of specifications for tenderingand contractor management.
- o Design of a training Plan for the new Staff of the directorate according to training needs.
- o Implementation Support for the IT strategyfor the establishment.
- o Contribute to Hardware strategy of the establishment.
- o Supervision of the IT network in the establishment.
- o Prepare working Plan for future network Extensions.

[2006 - 2008] EG - Port Said - Liberty

IT Manager

Tasks:

IT team leader



- o Design of a training Plan for the new Staff of the Directorate according to training needs.
- o Implementation Support for the IT strategy for the establishment.

[2000 - 2003] EG – Mohandseen – Vacsera

Vacsera Training Center Manager (Manager-Instructor)

Manager:

- o Computer Department Establishment and management.
- Organize and present a presentation session to build up Confidence in Customers and motivated them for positiveFeedback to participate in classroom activities.

Instructor:

- o Microsoft Certified Systems Administrator 2000 (2 time)
- Network Fundamentals (4 time)



- Microsoft Office Package 2003 (5 Time)
- Internet Research (2 Time)
- o Microsoft Visual Basic (1 Time)

IT Manager

Tasks:

IT team leader

- COSCODOM EGYPT
- o Implementation Support for the IT strategy for The establishment.
- Design Security Strategy, and Implement it.
- o Training IT management Team members and Maintenance its errors.

PROFESSIONAL PROJECTS

- o ILINK International KSA Odoo ERP Implementation.
- o Elixir Bunn KSA Odoo ERP Reimplementation.
- o Uni-clean services KSA Odoo Website.
- o Golden Tulip Medina Munawara/Alansar Co. KSA upgrade data centers and light current systems.
- o CBE Central Bank Egyptian/EgyCash Co. DATACENTER, Light Current Systems.
- o Al-Welely Group Co. Oracle Fusion ERP Implementation and Datacenter.
- ESI Future Group DotNet ERP Implantation and IT Services.
- o Vacsera Holding Co. Oracle Financial Implementation and IT Infrastructure.
- Egyblood Company WordPress Website.
- o A One International/Prestige Tools Kitchen Brand Odoo ERP Implementation and IT Services.

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- Agile Methodology Fundamentals.
- o ITIL4 Information Technology Infrastructure library Foundation.
- Prince2 Fundamentals.
- o PMP PMBOK6 Preparation.
- o COBIT 2019 Foundation.
- ISO 27001 Lead Implementer.
- CISSP Information Systems Security Professional
- o Human Resource Management (Employment, Training, Personal Interviews).
- MCITP Microsoft Certified IT Professional in Windows 2008.
- MCSE Microsoft Certified System Engineer in Windows 2012 and updates.
- MCSA Microsoft Certified Systems Administrator 2016.
- o CCNP Cisco Certified Network Professional (CCNP-R&S).
- o CCNP Cisco Certified Network Professional (CCNP Security IPS Specialist 642-627).
- o CCNA Cisco Certified Network Associate (CCNA Security 640-554).
- CCNA Cisco Certified Network Associate (CCNA).
- Advanced Service Provider.
- VMware vSphere 6, ESXI
- o Oracle JDeveloper 11G and Database 11G Administrator.
- o OOP Concepts.
- O VB ν6 Visual Basic Developer.
- Microsoft SQL Server and Visual Studio.
- MySQL, PostgreSQL, MongoDB Administration.
- WordPress, Magneto Website establish and design.
- IBM lotus Notes and Domino Mail server.
- Kaspersky antivirus File Server Administration.
- HTML5, CSS3, JAVASCRIPT, PHP.
- o Digital Marketing, E-Commerce and Social Media Accounts.

Educational

- o Institute of Hijaz for Computers with the equation at Cairo University.
- o Faculty of Commerce Cairo University- Egypt Bachelor of Business Administration Marketing

LANGUAGES

- o Arabic: Mother Tongue
- o English: Professional

PERSONALITY TEST RESULT

- $\circ \quad \mathsf{Act}\,\mathsf{as}\,\mathsf{a}\,\mathsf{PERFORMER}\,\mathsf{(Dominant}\,\mathsf{Extrovert}\,\mathsf{Abstract}\,\mathsf{Feeler})-\mathsf{personable}$
- Self-assured
- Strong-willed
- o Formidable creative talents and excellent under pressure.