

# Hiba Ayman Hamadelnil Babikir

- 00966531349871
- 4/9/2002
- Makkah Al Mukarramah - Al Khurma
- hibaaymen17@gmail.com
- Customer Service Employee
- Sudanese
- Single

## Summary:

Highly skilled customer service employee with strong communication abilities to understand and address customer needs and issues, working effectively in a team. Proficient in Microsoft Office.

## Education:

- Dr. Maki Al Tayeb Schools, High School Diploma, 2019

## Experience:

- Alaa Billionaire 2020 - 2023
- My Little Palace April 2021 - December 2021
- Masaft Alsika 2021
- Smart Mega - Media Manager - Medani - 2021

## Skills:

- Microsoft Office
- Effective communication
- Social media correspondence
- Flexibility
- Teamwork
- Ability to handle work pressure
- Problem-solving
- Self-learning

**Additional Skills:**

- Cooking
- Social media usage

**Volunteer Experience:**

- Event Organization Management "Change Your Life Sudan"
- Media Leader for several charity associations

**Freelancing Experience:**

- Freelancing with Mr. Kamal Ali on Telegram platform
- Content writing and introduction to marketing with Mr. Ali Kamal on Telegram platform

**References:**

- **Alaa Mohamed Fadl El Sayed**
  - Thebillionaire369@gmail.com
  - Former Employer Manager